

**Job Summary**

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Vacancy :

Deadline : Aug 12, 2024

Published : Jul 12, 2024

Employment Status : Full Time

Experience : 1 - 3 Years

Salary : To be defined

Gender : Any

Career Level : Mid Level

Qualification :

## Job Description

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### Responsibilities:

As an Application Support Analyst, you will be expected to provide timely resolution of functional issues in a complex financial environment, with various applications and architecture.

*Your main responsibilities will be:*

- Manage production incidents and user requests,
- Collaborate with business and technical teams to support the day-to-day activities,
- Perform continuous monitoring of systems stability,
- Provide relevant, high quality and timely communication to the customer,
- Finally, get prepared to learn the best Application Support practices and gain financial expertise with experienced professionals.

### Requirements:

- Bachelors/Master in computer science, engineering, or equivalent job experiecnem,
- Proficiency in English,
- Knowledge of SQL (SQL Server and Oracle),
- Unix/Linux systems,
- Strong analytical and problem-solving skills,
- Excellent verbal and written communication skills,
- Ability to troubleshoot complex issues and work in a multitasking environment,
- Patience when handling difficult cases,
- Commitment and desire to deliver high quality in your work,
- Attention to detail,
- Team spirit, high energy and initiative.

### About the company:

Alenia's story is about friendship and the dream of building something different. At the beginning, there were 3 friends who had known each other for over ten years. After a successful career within large corporations, they were ready to evolve. They felt a need for freedom, **a desire to serve their clients, and to offer clients and consultants a more agile and creative way of working based on collective intelligence.**

Through Alenia, **they wanted to offer consultants great career paths, but also a friendly environment where people take pleasure in doing their work.** Joining Alenia means providing excellent customer service, while having fun and exploring new ways of doing things.

At Alenia, we support our clients in the **modernization of their information systems through the integration of DevOps, software craftsmanship and new Agile organizations** that allow the creation of flexible high-quality products. We help them focus their energy on added value and create a positive and creative dynamic for the future. We guide them to success.

### Your recruiter:

Renata, Talent Acquisition Specialist @ Effitalents.

Reach her to get more infos!

## Education & Experience

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## Must Have

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**Educational Requirements**

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**Compensation & Other Benefits**

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