

## Job Summary

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Vacancy :

Deadline : Dec 14, 2024

Published : Nov 14, 2024

Employment Status : Full Time

Experience : 3 - 5 Years

Salary : To be defined

Gender : Any

Career Level : Mid Level

Qualification :

## Job Description

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### Responsibilities

- **User support**
- Incident **management and resolution**
- Application maintenance and **monitoring**
- Continuous improvement of the app
- **Testing** and validation
- User training and awareness

### Requirements:

- Between 2 and 10 years of experience in **application support**
- Knowledge in **financial markets** would be a valuable asset

#### Technical skills:

- English (mandatory) Expert
- French (Native or Fluent)
- Good Technical knowledge (SQL, Unix/Linux), also Python scripting (plus).

#### Soft skills:

- Ability to deliver / Problem Solving / Results driven
- Ability to synthesize
- Communication (Client facing)
- Knowledge of Bank or Financial sector

### The company:

Alenia Consulting, based in France, specializes exclusively in advising clients **within the banking and financial sectors**. The firm provides tailored consulting services focused on optimizing operations, enhancing growth, and achieving strategic objectives, positioning itself as a trusted partner for financial institutions seeking to improve efficiency and competitiveness.

### Your recruiter:

Maria, Senior Talent Acquisition Specialist @ Efftalents.  
Reach her for more informations!

## Education & Experience

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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Permanent Contract