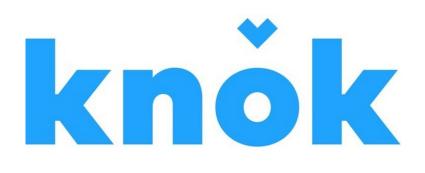
IT Specialist @ Knok

contact@effitalents.com Phone : Web :

Job Summary

Vacancy : Deadline : Jun 14, 2024 Published : May 14, 2024 Employment Status : Full Time Experience : Any Salary : To be defined Gender : Any Career Level : Any Qualification :



Responsibilities:

As an IT Specialist, you will:

• Manage and maintain the company's IT systems, networks, and applications, ensuring they function properly and securely;

• Provide technical support and troubleshooting assistance to employees, clients, and providers, resolving IT issues promptly and efficiently;

• **Collaborate with external providers** to ensure compliance with regulatory standards and security measures, while also managing relationships with vendors and service providers;

• **Develop and implement IT policies and procedures** to enhance security and efficiency, in alignment with regulatory requirements;

· Monitor IT performance and security metrics, identifying and addressing any vulnerabilities or risks;

• Stay **up-to-date with IT trends and technologies,** making recommendations for upgrades or enhancements to improve the company's IT infrastructure;

• Train and educate employees on IT best practices and security awareness.

Requirements:

To be considered for the role, here are the skills we are looking for:

• **Bachelor's degree** in Computer Science, Information Technology or Professional Course (CET) in one of those areas: Cybersecurity, Information Technology Systems or Networking;

· Strong understanding of IT systems, networks, and applications;

- Familiarity with cloud computing principles and architectures is a plus;
- · Awareness of the importance of security in IT operations;
- Excellent communication and interpersonal skills;
- Ability to work well under pressure and prioritize tasks effectively.

About the company:

Knok is the answer for a world where everyone has timely access to quality care. Through a Digital Front Door strategy, we connect patients, providers and healthcare professionals in one place. ISO 27001 certified Recognised as #3 in Deloitte's Technology. Fast 50 2023 Portugal list Proud supplier of the G-cloud 13 Framework. Top 10 Telemedicine Solution Providers in 2021 by Healthcare Tech

Outlook. At Knok, we dare to lead and humanize the digital transformation of healthcare. We envision a world where everyone has timely access to quality healthcare through digital technology, creating a more equal society. We genuinely believe in it and you can recognize it in every person who embraces this mission.

We are rapidly growing, delivering augmented telemedicine on 4 continents, and we have barely begun!

Your Recruiter:

Flávia, Senior Talent Acquisition @ Effitalents is your recruiter. Feel free to contact her for more information!

Education & Experience

Must Have

Compensation & Other Benefits