

IT Specialist @ Knok

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Phone :

Web :



Job Summary

Vacancy :

Deadline : Jun 14, 2024

Published : May 14, 2024

Employment Status : Full Time

Experience : Any

Salary : To be defined

Gender : Any

Career Level : Any

Qualification :

Job Description

Responsibilities:

As an IT Specialist, you will:

- **Manage and maintain** the company's IT systems, networks, and applications, ensuring they function properly and securely;
- Provide technical support and troubleshooting assistance to employees, clients, and providers, resolving IT issues promptly and efficiently;
- **Collaborate with external providers** to ensure compliance with regulatory standards and security measures, while also managing relationships with vendors and service providers;
- **Develop and implement IT policies and procedures** to enhance security and efficiency, in alignment with regulatory requirements;
- Monitor IT performance and security metrics, identifying and addressing any vulnerabilities or risks;
- Stay **up-to-date with IT trends and technologies**, making recommendations for upgrades or enhancements to improve the company's IT infrastructure;
- **Train and educate employees** on IT best practices and security awareness.

Requirements:

To be considered for the role, here are the skills we are looking for:

- **Bachelor's degree** in Computer Science, Information Technology or Professional Course (CET) in one of those areas: Cybersecurity, Information Technology Systems or Networking;
- **Strong understanding of IT systems**, networks, and applications;
- Familiarity with cloud computing principles and architectures is a plus;
- Awareness of the **importance of security in IT operations**;
- Excellent communication and interpersonal skills;
- Ability to work well under pressure and prioritize tasks effectively.

About the company:

Knok is the answer for a world where everyone has timely access to quality care. Through a Digital Front Door strategy, we connect patients, providers and healthcare professionals in one place.

ISO 27001 certified Recognised as #3 in Deloitte's Technology. Fast 50 2023 Portugal list Proud supplier of the G-cloud 13 Framework. Top 10 Telemedicine Solution Providers in 2021 by Healthcare Tech Outlook.

At Knok, we dare to lead and humanize the digital transformation of healthcare. We envision a world where everyone has timely access to quality healthcare through digital technology, creating a more equal society. We genuinely believe in it and you can recognize it in every person who embraces this mission. We are rapidly growing, delivering augmented telemedicine on 4 continents, and we have barely begun!

Your Recruiter:

Flávia, Senior Talent Acquisition @ Effitalents is your recruiter.

Feel free to contact her for more information!

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
