

Customer Support · Team Leader @ Bouygues



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Phone :
Web :

Job Summary

Vacancy :
Deadline : Feb 14, 2024
Published : May 09, 2024
Employment Status : Full Time
Experience : Any
Salary : 17,220 € gross annual
Gender : Any
Career Level : Any
Qualification :

Job Description

Your responsibilities:

- Lead and manage your team of client consultants with enthusiasm. Unite people around a project and make the most of each member's knowledge and experience.
- Define action plans to ensure the development of your staff's skills.
- Analyze Key Performance Indicators (KPIs). Manage the activity to ensure the commercial performance of your team.
- Ensure the quality of the response given to clients. Monitor your team members' attendance and punctuality.

Type of contract:

Permanent contract with a 3-month probationary period.

Salary package:

€1230 - gross base salary (14x per year);
€8.32 x working days (net) - paid through meal voucher card (e.g., €8.32 x 22 days = €183.04);
Reimbursement up to €30 - public transportation (upon presentation of a receipt by the 15th of the current month).

Mandatory rotating schedules:

From 07:00 AM to 07:00 PM.

Days off:

Fixed Sundays + 1 day off during the week from Monday to Saturday (rotating);
1 Saturday worked per month.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits

Health and life insurance fully covered by the company starting from the 4th month - Annual review policy for salaries - Monthly bonus: based on team performance